MAYOR'S OFFICE OF HOMELESS SERVICES

HOUSING NAVIGATION AND RESOURCE GUIDE

Updated 10.2026

The **Mayor's Office of Homeless Services** (MOHS) **Housing Navigation and Resource Guide** provides shelter, housing, drop-in center, employment, medical, and food resource information for those experiencing homelessness.

If you have questions, please email us at **HomelessOutreach@baltimorecity.gov** or call **443-984-8713** (Monday - Friday, 8:30am - 4:30pm). You can find more resources online at **www.baltimorecity.gov/homeless**.

CITY-FUNDED EMERGENCY SHELTERS

To access City-funded shelter, call the **Emergency Shelter Hotline (443-984-9540)**, Monday - Friday, 8:30am - 4:30pm. For after-hours, weekends, or city holidays, please contact the shelters directly.

For more information on shelter services, please visit: www.baltimorecity.gov/homeless.

Weinberg Housing and Resource Center (WHRC)

620 Fallsway, Baltimore, MD 21202
443-824-5326

Serves single adults. **Warming/cooling center.**

TIME Organization Emergency Women's Shelter

101 S. President Street, Baltimore, MD 21202
410-241-3392

Serves single women.

TIME Organization Emergency Men's Shelter

1701 Russell Street, Baltimore, MD 21230
443-542-8558

Serves single men.

TIME Organization Emergency Family Shelter

101 S. President Street, Baltimore, MD 21202
410-241-3392

Serves families.

Sarah's Hope Shelter at Mount Street

1114 N. Mount Street, Baltimore, MD 21217
410-982-0845

Serves families.

Hearts of Hope

4013 Liberty Heights Ave, Baltimore, MD 21207
410-367-2410

Serves youth ages 18-24.

Project PLASE

3549 Old Frederick Rd, Baltimore, MD 21229
410-837-1400

Serves veterans.

ADDITIONAL EMERGENCY SHELTERS

Emergency shelters operated by organizations who do not receive City-funding. These shelters are not part of the Emergency Shelter Hotline and must be contacted directly for services.

Baltimore Rescue Mission

4 N Central Ave., Baltimore, MD 21202
410-342-2533
Monday – Sunday (2:00pm – 7:45pm)
baltimorerescuemission.org

Serves single men.

Christ Lutheran Church

701 S. Charles St., Baltimore, MD 21230
410-752-7179
Monday – Friday (8:00am – 4:00pm)
Sunday (8:00am – 1:00pm)
christinnerharbor.org/shelter

Serves women and children.

Earl's Place

1400 E Lombard St, Baltimore, MD 21231
410-522-0225
Monday – Friday (9:00am – 5:00pm)
cchbaltimore.org

Serves single men.

Mission Possible Ministries

1932 W North Ave, Baltimore, MD 21217
410-728-0353
Monday – Sunday (6:00am – 9:00pm)
missionpossibleshelter.org

Serves single men.

Helping Up Mission – Women & Children Shelter

1216 E. Baltimore St., Baltimore, MD 21202
410-675-7500
Monday – Friday (7:00am – 3:00pm)
helpingupmission.org

Serves women and children.

House of Ruth

2521 North Charles St., Baltimore, MD 21218
24-hour hotline: 410-889-7884
Gateway hotline: 667-240-8977
Monday – Friday (10:00am –4:30pm)
hruth.org

Serves single women and women with children.

Kari's Home

1228 E. Baltimore St., Baltimore, MD 21202
410-342-1323
Monday – Sunday (8:00am – 5:30pm)
baltimorerescuemission.org/ministries/karis-home

Serves women and children.

HOUSING PROVIDERS

Organizations who offer supportive housing programs. Contact these organizations directly for more information on eligibility requirements and the type of housing they provide.

Downtown Partnership of Baltimore (DPOB)

20 S. Charles St, Baltimore, MD 21201
410-244-1030
Monday – Friday (8:30am – 5:30pm)
godowntownbaltimore.com/what-we-do/homeless-outreach

Grace Medical Lifebridge

2000 W. Baltimore St, Baltimore, MD 21223
410-362-3000
Monday – Friday (8:30am – 5:00pm)
lifebridgehealth.org/health-housing-program-grace-medical-center

Serves Grace Medical Center community residents.

People Encouraging People (PEP)

4201 Primrose Ave, Baltimore, MD 21215
410-764-8560
Office: Monday – Friday (8:30am – 3:00pm)
Outreach: Monday – Friday (9:00am – 2:00pm & 5:00pm – 9:00pm)
peponline.org

Serves current clients.

The Baltimore Station

140 W. West St, Baltimore, MD 21230
410-752-4454
24/7
baltimorestation.org

Serves veterans.

Springboard Community Services

4623 Falls Rd., Baltimore, MD 21209
410-366-1980
Monday - Thursday, 9:00am - 5:00pm
Friday, 8:30am - 12:00pm
springboardmd.org

Serves youth, adults, and families.

HOUSING NAVIGATION

These locations host a **Coordinated Access (CA) Navigator**. CA Navigators help City residents get connected to supportive housing programs. Some sites may have additional housing navigation services to help people identify other housing resources that may be a good fit for their needs.

Baltimore Outreach Services

701 S. Charles St., Baltimore, MD
410-752-1285
24/7

The Baltimore Station

140 W. West St, Baltimore, MD 21230
410-752-4454
24/7
baltimorestation.org

Serves veterans.

Baltimore VA Medical Healthcare System

10 N. Greene St., Baltimore, MD 21201
410-605-7000
Monday – Friday (8:00am - 3:00pm)
Emergency Room: 24 Hours

Serves veterans.

Beans and Bread

400 S. Bond St., Baltimore, MD 21231
410-732-1892
Monday - Sunday (7:30am - 5:00pm)
vincentbaltimore.org

Warming/cooling center.

CarePoint Response (formerly BCRI)

5124 Greenwich Ave, Baltimore, MD 21229
410-433-5255
24/7
carepointresponse.org

Grace Medical Lifebridge

2000 W. Baltimore St, Baltimore, MD 21223
410-362-3000
Monday – Friday (8:30am – 5:00pm)
lifebridgehealth.org/health-housing-program-grace-medical-center

Serves Grace Medical Center community residents.

Health Care for the Homeless

421 Fallsway, Baltimore MD 212102
410-837-5533
Monday – Friday (7:00am – 5:00pm)
Saturday (9:00am – 1:00pm)
hchmd.org

Serves existing clients.

Hearts of Hope

4013 Liberty Heights Ave, Baltimore, MD 21207
410-367-2410
Monday – Friday (9:00am – 5:00pm)

Serves youth ages 18-24.

House of Ruth

2521 North Charles St., Baltimore, MD 21218
410-889-7884
24/7

Serves women and women with children.

Loving Arms

5400 Creston Ave., Baltimore, MD 21214
443-418-0541
Tuesday & Thursday (10:00 am – 6:00 pm)
lovingarmsinc.org

Serves youth ages 12 - 24.

Marian House

949 Gorsuch Ave., Baltimore, MD 21218
410-467-4121
24/7
marianhouse.org

Serves women.

HOUSING NAVIGATION

Maryland (Baltimore) **Safe Haven**
814 N. Collington Ave., Baltimore, MD 21229
443-869-6867
Monday, Tuesday, Thursday, Friday, 11:00am - 5:00pm
Wednesday, 1:00pm - 8:00pm
baltimoresafehaven.org

Serves LGBTQIA+ individuals.

MOHS HOPWA Program
410-935-9862
410-545-1511
Monday - Friday, 8:30am - 4:30pm

Serves low income persons that are diagnosed with HIV/AIDS and their families.

My Sister's Place
17 W. Franklin St., Baltimore, MD 21201
667-600-3700
Monday - Sunday, 7:30am - 5:00pm
cc-md.org/programs/my-sisters-place

Serves women. **Warming/cooling center.**

New Vision House of Hope
300 Lombard Street (Suite 1000), Baltimore, MD 21202
410-466-8558
Monday - Thursday, 10:00am - 2:00pm

Serves veterans.

Our Daily Bread Employment Center
725 Fallsway, Baltimore, MD 21202
667-600-3400
Monday - Friday, 9:00am - 4:00pm
cc-md.org/programs/odb-employment-center

People Encouraging People (PEP)
4201 Primrose Ave, Baltimore, MD 21215
410-764-8560
Office: Monday - Friday, 8:30am - 3:00pm
Outreach: Monday - Friday, 9:00am 2:00pm & 5:00pm - 9:00pm
peponline.org

Serves existing clients.

Project PLASE
3549 Old Frederick Road, Baltimore, MD 21229
410-837-1400

Serves veterans.

Sarah's Hope Shelter at Mount Street
1114 N. Mount Street, Baltimore, MD 21217
410-982-0845

Serves families.

Springboard Community Services
4623 Falls Rd., Baltimore, MD 21209
410-366-1980
Monday - Thursday, 9:00am - 5:00pm
Friday, 8:30am - 12:00pm
springboardmd.org

Serves youth, adults, and families.

The Spot Mobile Clinic – Baltimore City Health Department (BCHD)
Multiple locations throughout the city
443-483-6150
Monday - Thursday, 9:00am - 1:00pm
health.baltimorecity.gov/spot-mobile-clinic

TIME Organization Shelters
Multiple Locations
443-872-2230
Monday - Saturday, 9:00am - 5:00pm

Serves emergency shelter residents.

Youth Empowered Society (YES)
1111 Park Ave. (Ste. A), Baltimore, MD 21201
410-235-7744
Drop In: Monday - Thursday, 12:30pm - 4:00pm
Appointment Only: Monday - Friday, 10:00am - 12:00pm
yesdropincenter.org

Serves youth ages 14-25.

HEALTH CARE & BEHAVIORAL HEALTH

The Baltimore Station
140 W. West St, Baltimore, MD 21230
410-752-4454
24/7
baltimorestation.org

Serves veterans. Behavioral health care, residential programs, case management.

CarePoint Response (formerly BCRI)
5124 Greenwich Ave, Baltimore, MD 21229
410-433-5255
24/7
carepointresponse.org

Behavioral health care, short-term residential crisis care units, case management.

EXODUS Behavioral Health
700 Washington Blvd, Baltimore, MD 21230
410-343-4343
Monday - Friday, 9:00am - 5:00pm

Behavioral health care, case management.

Health Care for the Homeless
421 Fallsway, Baltimore MD 212102
410-837-5533
Monday - Friday, 7:00am - 5:00pm
Saturday, 9:00am - 1:00pm
hchmd.org

Medical care, dental care, behavioral health care, case management.

People Encouraging People (PEP)
4201 Primrose Ave, Baltimore, MD 21215
410-764-8560
Office: Monday - Friday, 8:30am - 3:00pm
Outreach: Monday - Friday, 9:00am 2:00pm & 5:00pm - 9:00pm
peponline.org

Behavioral health care, residential programs, case management.

Powell Recovery Center
14 S. Broadway, Baltimore, MD 21231
410-276-1773
Monday - Friday, 8:00am - 6:00pm
Saturday - Sunday, 9:00am - 2:00pm
prcinc.org

Behavioral health care.

Transformation Health Care, Inc
6212 York Rd, Baltimore, MD 21212
410-878-1085
Monday - Thursday, 12:30pm - 4:00pm
transformationhealthcare.com

Services youth and adults. Behavioral health care.

EMPLOYMENT, UTILITIES, & BENEFITS

Christopher Place Employment Academy
725 Fallsway, Baltimore, MD 21202
667-600-3420
Monday - Friday, 9:00am - 4:00pm

Serves single men. Residential employment program.

Community Action Partnership (CAP)
Multiple Locations
410-395-5555
Monday - Friday, 9:00am - 3:30pm
bmorechildren.com/cap

Water and energy bill assistance.

Department of Housing and Community Development (DHCD)
417 E. Fayette St, Baltimore, MD 21202
410-396-3023
Monday - Friday, 8:30am - 4:30pm

Emergency housing assistance program.

Govans Ecumenical Development Corporation (GEDCO) | CARES Financial Assistance Center
401 Woodboune Ave, Baltimore, MD 21212
443-470-6545
410-433-2442
Financial Assistance: Monday, Friday, 9:00am - 11:00am, Saturday, 10:00am - 12:00pm
BGE Assistance: Wednesday, 10:00am - 2:00pm

Serves residents living in 21210, 21212, 21239, and 21218 zip code areas with pending evictions, utility shut offs and prescription needs.

Maryland Department of Human Services - Office of Home Energy Programs (OHEP)
1-800-332-6347
Monday - Friday, 8:30am - 4:30pm
dhs.maryland.gov/office-of-home-energy-programs

Energy bill assistance.

Maryland Food Stamps/Supplemental Nutrition Assistance Program (SNAP)
211md.org/resources/food/food-stamps

Food stamps.

Mayor's Office of Employment Development (MOED)
Multiple Locations
410-396-3009
Monday - Friday, 8:30am - 4:30pm
moed.baltimorecity.gov/moed-service-locations
moed.baltimorecity.gov/job-board

Employment opportunities and job training.

Our Daily Bread Employment Center
725 Fallsway, Baltimore, MD 21202
667-600-3400
Monday - Friday, 9:00am - 4:00pm
cc-md.org/programs/odb-employment-center

Employment opportunities and job training.

South Baltimore Learning Center (SBLC)
28 E. Ostend St, Baltimore, MD 21230
410-625-4215
Monday - Thursday, 8:30am - 4:30pm
southbaltimorelearns.org

Employment opportunities and job training.

DROP-IN CENTERS (FOOD, SHOWERS, & MORE)

211 Maryland
211
211md.org/resources/food

Free food distribution database.

Beans and Bread
400 S. Bond St., Baltimore, MD 21231
410-732-1892
Breakfast: Monday - Friday, 9:00am - 10:00am
Lunch: Monday - Friday, 11:00am - 1:00pm

Breakfast, lunch. ***Warming/cooling center.***

Charm City Care Connection
1214 N. Wolfe St. Baltimore, MD 21218
443-478-3015
Drop-in: Monday - Thursday, 9:00am - 4:00pm
Women's Night: Monday, 4:00pm - 8:00pm

Showers, laundry, harm reduction kits.

Franciscan Center
101 W. 23rd St., Baltimore, MD 21218
410-467-5340
Lunch: Monday - Friday, 10:00am - 1:00pm
Dinner: Tuesday & Wednesday (5:30pm – 7:00pm)

Lunch, dinner. ***Warming/cooling center.***

H.O.P.E. Baltimore
2828 Loch Raven Rd., Baltimore, MD 2128
410-327-5830
Breakfast: Sunday - Saturday, 9:00am - 10:00am
Lunch: Sunday - Saturday, 12:00pm - 1:00pm

Breakfast, lunch.

Manna House
435 E. 25th St., Baltimore, MD 21218
410-889-3001
Monday - Friday, 8:00am - 10:15am

Breakfast. ***Warming/cooling center.***

Maryland (Baltimore) Safe Haven
814 N. Collington Ave., Baltimore, MD 21229
443-869-6867
Monday, Tuesday, Thursday, Friday, 11:00am - 5:00pm
Wednesday, 1:00pm - 8:00pm
baltimoresafehaven.org

Serves LGBTQIA+ individuals. Breakfast, lunch, showers, free clothing, case management.

My Sister's Place
17 W. Franklin St., Baltimore, MD 21201
667-600-3700
Monday - Sunday, 7:30am - 5:00pm
cc-md.org/programs/my-sisters-place

Serves women. Showers. **Warming/cooling center.**

Our Daily Bread Employment Center
725 Fallsway, Baltimore, MD 21202
667-600-3400
Drop-in: Monday - Friday, 9:00am - 4:00pm
Lunch: Everyday, 10:30am - 12:30pm

Lunch, employment opportunities, job training.

Paul's Place
1118 Ward St., Baltimore, MD 21230
410-625-0775
Lunch: Monday - Friday, 11:00am - 12:30pm
Showers/Laundry: Monday - Friday, 8:00am
Drop-in: Tuesday - Friday, 9:30am - 11:30am

Lunch, showers, laundry, case management.

Youth Empowered Society (YES)
1111 Park Ave. (Ste. A), Baltimore, MD 21201
410-235-7744
Drop In: Monday - Thursday, 12:30pm - 4:00pm
Appointment Only: Monday - Friday, 10:00am - 12:00pm
yesdropincenter.org

Serves youth ages 14-25. Identification document attainment, case management, benefits enrollment, employment opportunities, job training, life skills training.

OLDER ADULT RESOURCES

Baltimore City Division of Aging / Baltimore City Health Department (BCHD)

1001 E. Fayette St, Baltimore, MD 21202
410-396-4398
Monday – Friday (8:30am – 4:30pm)
baltimorecity.gov/health/our-work/aging-services

Community Action Partnership (CAP)

Multiple Locations
410-395-5555
Monday – Friday (9:00am – 3:30pm)
bmorechildren.com/cap

Case management.

Maryland Access Point (MAP)

1001 E. Payette St, 6th floor, Baltimore, MD 21202
410-396-2273
Monday – Friday (8:30am – 4:30pm)
marylandaccesspoint.211md.org

Home-delivered meals, senior center programs, discounted ride fairs.

Senior Legal Services (SLS)

111 N. Calvert St, #631 Baltimore, MD 21202
410-369-1322
Lunch: Monday – Friday (9:00am – 5:00pm)

Legal consultations for evictions and landlord conflicts.

INFORMATION AND CRISIS SERVICES

211 Maryland

2-1-1 or 1-800-492-0618
info@211md.org
24/7
211md.org

Information and resource database.

988 Helpline

9-8-8
24/7
988helpline.org

Mental and emotional crisis support.

Baltimore City 3-1-1 Services

3-1-1
Everyday, 6:00am - 10:00pm

Baltimore City services hotline.

Baltimore City Emergency Shelter Hotline

443-984-9540
Monday - Friday, 8:30am - 4:30pm
baltimorecity.gov/homeless/shelter-resources-housing-assistance

Contact the Baltimore City Emergency Shelter Hotline to connect with the emergency shelter for the night.

Domestic Violence Hotline (House of Ruth)

410-889-7884
24/7
hruth.org/contact

Serves those experiencing intimate partner violence. Wrap-around services, rapid re-housing.

Homeless Veterans Hotline

1-877-424-3838
24/7
va.gov/homeless/nationalcallcenter.asp

Available for Veterans who are homeless or at risk of becoming homeless, family members or friends helping a Veteran, and community providers supporting Veterans.